

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period February 08

		England & Wales		Scotland		Great Britain	
		Month	% change on same period 2006/07	Month	% change on 2006/07	Month	% change on 2006/07
		(1)	(2)	(1)	(2)	(1)	(2)
<b>Workload:</b>							
<b>Documents</b>							
	Annual Returns	111,079	-20.3	6,033	-23.2	117,112	-20.4
	Accounts	90,896	-23.8	8,340	26.8	99,236	-21.1
	Mortgage	18,517	-32.4	1,079	-29.0	19,596	-32.2
	Liq. & Rec.	8,150	-12.1	165	-40.6	8,315	-12.9
	Other Stat. Docs	165,485	-33.3	10,913	-21.6	176,398	-32.6
Number of :							
	New Companies Incorporated	19,964	-63.3	1,146	-36.3	21,110	-62.4
	Change of Name Registered	2,972	-30.7	260	-17.5	3,232	-29.8
<i>broken down into week ending</i>							
10/02/2008	New Companies Incorporated	7,092	-37.8	375	-9.0	7,467	-36.8
17/02/2008	New Companies Incorporated	7,000	-65.8	443	-4.5	7,443	-64.5
24/02/2008	New Companies Incorporated	5,872	-57.1	328	-26.6	6,200	-56.1
02/03/2008	New Companies Incorporated	0	-100.0	0	-100.0	0	-100.0
10/02/2008	Change of Name Registered	1,013	42.1	50	-24.2	1,063	36.5
17/02/2008	Change of Name Registered	936	5.2	142	91.9	1,078	11.8
24/02/2008	Change of Name Registered	1,023	-33.4	68	-5.6	1,091	-32.2
02/03/2008	Change of Name Registered	0	-100.0	0	-100.0	0	-100.0

**Software and Web filed documents**

During the first 3 weeks of February 91.2% of incorporations were filed electronically and 42.4% of Document Examination Branch forms. ie 42% of all documents accepted.

**Output: February 08**

**Image Based Company Searches**

	Month
Total Company Image searches	354,578
last year	322,434
% change on 2006/07	10%

**Image Based Searches incl additional docs**

	Month
Total Image Searches (all)	504,441
% change on 2006/07	0%

**Public Targets - % achieved as at February 08**

Service Availability on CHD	WebCheck Availability	Image Quality	Data Capture Accuracy
90.9%	90.4%	99.7%	97.6%
(3)			

Disputes & Queries GB February 08	Late filing Penalties Disputes cleared	1,546	All complaints (excl LFP) rec'd	1,890
	Replied within 10 days	1,519	Replied within 5 days	99%
	Replied within 10 days (percentage)	98%		

**A new computer system was implemented at Companies House on 25/02/2008.**

- (1) Figures are only available for the first 3 weeks of February as data from our new computer system has yet to be validated. All other figures, apart from Software and Web filed document percentages, relate to the full month.
- (2) Figures are distorted as the % change is comparing a 3 weeks for Feb 2008 against a 4 week month last year
- (3) Service availability suffered because the systems were closed to customers on the weekend of the cutover. Revised figures for the month will be published when they are available.