

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period January 11

Workload:

| Documents | England & Wales | | | Scotland | | | N Ireland | | | UK | | |
|-----------------------------------|-----------------|-----------|------------------------------------|----------|-----------|------------------------|-----------|-----------|------------------------|---------|-----------|------------------------|
| | Month | last year | % change on same period 2009/10 | Month | last year | % change on 2009/10 | Month | last year | % change on 2009/10 | Month | last year | % change on 2009/10 |
| Annual Returns | 172,572 | 167,107 | 3.3 | 10,492 | 10,208 | 2.8 | 3,407 | 2,953 | 15.4 | 186,471 | 180,268 | 3.4 |
| Accounts | 196,032 | 249,036 | -21.3 | 10,753 | 14,013 | -23.3 | 2,173 | 3,864 | -43.8 | 208,958 | 266,913 | -21.7 |
| Mortgage | 13,892 | 14,645 | -5.1 | 711 | 1,050 | -32.3 | 201 | 394 | -49.0 | 14,804 | 16,089 | -8.0 |
| Liq. & Rec. | 14,039 | 12,020 | 16.8 | 377 | 350 | 7.7 | 190 | 287 | -33.8 | 14,606 | 12,657 | 15.4 |
| Other Stat. Docs | 217,094 | 430,079 | -49.5 | 12,140 | 27,071 | -55.2 | 3,935 | 8,049 | -51.1 | 233,169 | 465,199 | -49.9 |
| Number of : | | | | | | | | | | | | |
| New Companies Incorporated | 30,892 | 26,647 | 15.9 | 1,636 | 1,425 | 14.8 | 355 | 248 | 43.1 | 32,883 | 28,320 | 16.1 |
| Change of Name Registered | 3,842 | 3,763 | 2.1 | 204 | 188 | 8.5 | 78 | 36 | 116.7 | 4,124 | 3,987 | 3.4 |

The above figures relate to the calendar month of January, therefore the weekly breakdown below for December will not add up to the monthly figure.

| New Companies Incorporated | | | | | | | | | | | | | |
|----------------------------|------------|------|-------|-------|-----|-----|------|-----|----|-------|-------|-------|-------|
| week ending | | | | | | | | | | | | | |
| | 09/01/2011 | 5206 | 5,881 | -11.5 | 250 | 270 | -7.4 | 57 | 52 | 9.6 | 5,513 | 6,203 | -11.1 |
| | 16/01/2011 | 8003 | 6,549 | 22.2 | 402 | 364 | 10.4 | 74 | 63 | 17.5 | 8,479 | 6,976 | 21.5 |
| | 23/01/2011 | 8124 | 7,026 | 15.6 | 416 | 409 | 1.7 | 109 | 64 | 70.3 | 8,649 | 7,499 | 15.3 |
| | 30/01/2011 | 7742 | 6,736 | 14.9 | 466 | 382 | 22.0 | 92 | 67 | 37.3 | 8,300 | 7,185 | 15.5 |
| Change of Name Registered | | | | | | | | | | | | | |
| | 09/01/2011 | 715 | 944 | -24.3 | 30 | 24 | 25.0 | 18 | 9 | 100.0 | 763 | 977 | -21.9 |
| | 16/01/2011 | 995 | 886 | 12.3 | 62 | 64 | -3.1 | 15 | 6 | 150.0 | 1,072 | 956 | 12.1 |
| | 23/01/2011 | 1005 | 759 | 32.4 | 46 | 45 | 2.2 | 18 | 12 | 50.0 | 1,069 | 816 | 31.0 |
| | 30/01/2011 | 983 | 927 | 6.0 | 54 | 55 | -1.8 | 22 | 9 | 144.4 | 1,059 | 991 | 6.9 |

| January 11 | | Software and Web filed documents - % filed electronically | |
|-----------------------|--|---|--|
| | | UK | |
| Incorporations | | 91.9% | |
| Annual returns | | 93.1% | |
| Annual Accounts | | 24.9% | |
| Other documents | | 69.8% | |
| Total documents filed | | 60.5% | |

Output: January 11

| Image Based Company Searches | | Image Based Searches incl additional docs | |
|------------------------------|--------|---|---------|
| Total Company Image searches | Month | Total Image Searches (all) | Month |
| | 421340 | | 525,727 |
| last year | 420442 | last year | 536,651 |
| % change on 2009/10 | 0% | % change on 2009/10 | -2% |

Public Targets - % achieved as at January 11

| CHD Service Availability | WebCheck Availability | Webfiling Availability | Image Quality |
|--------------------------|-----------------------|------------------------|---------------|
| 99.7% | 99.7% | 100.0% | 99.8% |
| Target: 99% | Target: 99% | Target: 99% | Target: 99.5% |

| Disputes & Queries UK | | Late filing Penalties UK | | Value of penalties | |
|--|---------------|--------------------------|----------------------------|--------------------|--|
| Disputes cleared | | | | 3,889 | |
| Replied within 10 days | | | | 2,739 | |
| Replied within 10 days (percentage) | | | | 70.4% | |
| All complaints (excl LFP) rec'd | | | | 2,746 | |
| Replied within 5 days | | | | 99.2% | |
| Late filing Penalties UK | | | | | |
| Penalties imposed | Appeals rec'd | % | Value of penalties imposed | | |
| 29,391 | 5,759 | 19.6 | £8.8m | | |
| 188,025 | 36,674 | 19.5 | £77.2m | | |

To access a more comprehensive report on LFP's please click on the Late Filing Penalties tab under Statistics and Surveys on the CH website.

For further information regarding the above statistics please contact jkulczycki@companieshouse.gov.uk